AIA Hong Kong

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Memo

Attn: All EDD & Honorable Advisors / EDDs / PSDDs / SDDs / DDs / MICs / Agency Leaders / Financial Planners (Hong Kong and Macau)

From: Stephen Chan
Echo Chen

Co/Dept:

Dept: MCV Business Development
Policy Service

Copy: All Department Heads

Date: 30 September 2024

Total page: 2

Subject: (Ref: A240972) 抵港抵澳內地人士以信用卡/銀聯卡繳付首次保費之豁免行政費用延期
Extension of Waiver of Administration Charges on initial premium for Credit Card/ UnionPay Card

抵港抵澳內地人士以 Visa/萬事達/JCB/美國運通卡繳付首次保費之豁免行政費安排將延長至 2024 年 12 月 31 日為止(以繳款日為準)。詳情請參閱通告 A161066[抵港抵澳內地人士以 Visa/萬事達卡付款之豁免行政費用] 及 A170317 [繳付保費新渠道- JCB 信用卡] 。

有關以銀聯卡購買消費型產品的手續費安排，請參考<為抵港抵澳內地人士銷售保險業務的繳費指引>第 4 頁 - A.繳交保費第 19 點 <抵港內地人士可接受繳費方式比較>

營運指引可於營業員專頁下載：指南 > 非港澳居民投保資料專頁 (MCV Business Manuals) > 繳費指引抵港抵澳內地人士銷售保險業務的繳費指引

如有任何查詢，請於 iEngage / PES 使用 Chatbot 進行查詢；澳門可親臨營運服務中心查詢。

The waiver arrangement regarding administrative charge of Visa/ Master/ JCB/ AE Credit Card payments for MCV Customer on initial premium has been extended to 31 December 2024 (subject to the payment date).

Please refer to Memo A161066 “Waiver of Administration Charges for Visa/ Master Card" and Memo A170317 “New Channel for Premium Payment – JCB Credit Card “for details.

For the Waiver of Administration Charges for purchasing consuming products with UnionPay Card, please refer to Cashier Guidelines for Agents on Dealing Insurance Business with MCV Applicants/ Policyowner Page 6 – Part A Payment of premium Point 19 “Comparison of Payment Methods for MCV Customer” for the arrangement.

MCV Business Operating Guideline can be downloaded in Agency Corner: Manuals > MCV Business Manuals > 繳費指引> Cashier Guidelines for Agents on Dealing Insurance Business with MCV Applicants/ Policyowner

Should you have any queries, please enquire by using Chatbot in iEngage / PES. For Macau, please visit Operations Enquiry Counter for details.

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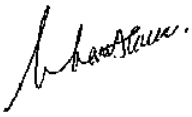
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Best regards,



Stephen Chan
MCV Business Development



Echo Chen
Director, Policy Service

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