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Memo

Attn: All EDD & Honorable Advisors / EDDs / PSDDs / SDDs / DDs / MICs / Agency Leaders / Financial Planners (Hong Kong only)

From: Stephen Chan
Echo Chen

Co/Dept:

Dept: MCV Business Development
Policy Service

Copy: All Department Heads

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Subject: (Ref: A230261) MCV 客戶服務營運程序更新
MCV POS – Operating Procedures Update

請注意！抵港抵澳內地客戶服務營運程序已更新，現申請更改持有人、保單權益轉等均已有新指引，詳情請參閱抵港抵澳內地人士銷售保險業務的營運指引：

O. 客戶服務營運程序 – 第 1 點（第 12 頁）
Q. 繳交保費 – 第 14 點（第 17 頁）

營運指引可於營業員專頁下載：指南 > 非港澳居民投保資料專頁（MCV Business Manuals）> 最常用工具> 營運程序 > 為抵港抵澳內地人士銷售保險業務的營運指引

如有查詢，財務策劃顧問可致電 37536128 / 37935768 / 37935784 與 MCV Business Development 聯絡。

Please note! MCV Operating Guidelines of POS Operating Procedures have been updated. Change of ownership and Assignment, etc have been revised. For details, please refer to MCV Operating Guidelines:

O. POS – Operating Procedures – Point 1 on Page 13
Q. Payment of premium - Point 14 on Page 19

MCV Business Operating Guideline can be downloaded in Agency Corner: Manuals > MCV Business Manuals > Useful tools > Operating Procedure > Operating Guidelines For Agents On Dealing Insurance Business With MCV Applicants / Policyowner

For any enquiry, please contact MCV Business Development Team by 37536128 / 37935768 / 37935784.

Best regards,

Stephen Chan
MCV Business Development

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Director, Policy Service

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