ALI, Mubbashar

PROFILE

Detail-oriented and adaptable professional with a completed Higher Diploma in Information Technology and a background in business administration, education, and IT support. Experienced in customer-facing communication, training, technical troubleshooting, and program coordination, with strong problem-solving skills and a service-oriented mindset. Able to support customers, internal teams, and operational processes with professionalism and cross-cultural communication.

CONTACT

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EDUCATION

Higher Diploma in Information Technology
HKU SPACE Community College | 2026
Diploma of Foundation Studies (DFS) in Business Management
HKU SPACE Po Leung Kuk Stanley Ho Community College | 2024
Bachelor of Business Administration (BBA)
University of Chakwal, Pakistan | 2022 (incomplete, relocated to Hong Kong)
Intermediate (High School Diploma)
Wings College Chakwal, Pakistan | 2019

WORK EXPERIENCE

Islamic Kasim Tuet Memorial College
IT Assistant (intern) | 2025
- Provided technical support for staff and students, assisting with troubleshooting, system maintenance, and IT inventory.

Islamic Kasim Tuet Memorial College
Teacher (Part-time) | 2024
- Delivered curriculum-aligned lessons to 20+ students, improving class participation by 30% through interactive teaching methods.

NAAC Touch Centre, Tung Chung
Program Worker (Trainee) | 2023
- Learned program coordination, teamwork, and communication skills while supporting community activities.

Fast Consultant, Pakistan
Instructor (Intern) | 2023
- Trained 50+ students in business communication, contributing to a 25% increase in client satisfaction.
- Developed tailored lesson plans and provided mentorship to improve student outcomes.

The Immigrants Consultants, Pakistan
Instructor | 2022
- Conducted career development workshops for 100+ clients, streamlining application processes and improving success rates by 20%.
- Provided one-on-one coaching to enhance client preparedness for international opportunities.

SKILLS

Languages: Urdu (Native), English (Fluent), Punjabi (Fluent), Hindi (Proficient), Basic Cantonese (learning).

Technical Skills: MS Office Suite (Advanced Excel, PowerPoint), Project management, IT troubleshooting, Digital illustration, photography & editing, social media management & content creation.

Soft Skills: Collaboration, Analytical thinking & Problem-solving, Effective Communication & Decision-making, Multitasking, Adaptability & Quick learning, Client relationship building.