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Memo

Attn.:	All EDD & Honorable Advisors / EDDs / PSDDs / SDDs / DDs / MICs / Agency Leaders / Financial Planners (Hong Kong and Macau)	**From:**	Toby Wong Sheila Lui
		Dept:	Product Innovation, Development & Delivery Department Claims, Operations
Copy:	Mr. Alger Fung / Ms. Amy Chan / Ms. Alice Liang/ Ms. Melissa Wong / Mr. Louie Ho / Mr. Chris Lau/ All Department Heads / Heads of Agency Division/ BPs / Call Centre	**Total pages:**	1 page
Date:	8 May, 2026		

Subject: **A260520** **2026 個人意外產品摘要**
2026 Personal Accident Product Summary

適切回應客戶需要，全賴財務策劃顧問團隊在前線的專業和努力。作為您的後勤支援，我們特意整合了友邦個人意外產品資訊成「個人意外產品摘要」。摘要內容包括產品發展歷程、產品特點及主要保障內容，及所需理賠文件，務求助團隊們快速查閱並了解產品的箇中差異。

該「個人意外產品摘要」只供 AIA 內部使用，並不能傳播、分發或散佈予友邦以外的任何第三方 （包括但不限於客戶或潛在客戶），亦不可將此資料使用於其他用途或目的，包括作銷售面談、說明或其他相類似之用途。各同事請登入產品資料庫下載該摘要（中英雙語）以作參考。位置如下：*產品資料庫* > *常用資料* > *產品特點 – 適用產品列表* > *個人意外產品摘要 20260430*



請將以上訊息傳達予屬下的營業同事，多謝合作！如有任何查詢，請經 iEngage/PES 使用進行查詢。

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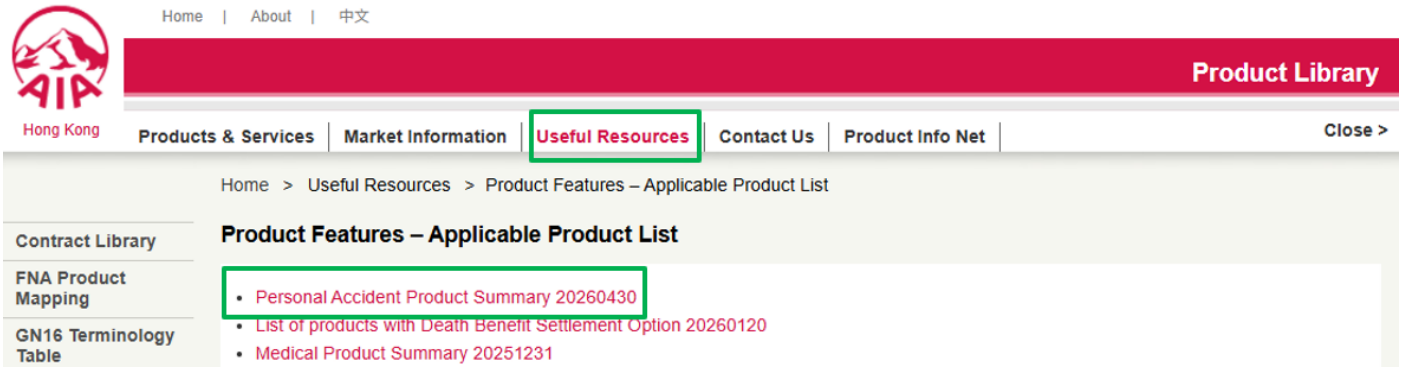
The professionalism and dedication demonstrated by our frontline financial planners have always been key to meeting our customers' needs. To support you, we have consolidated information on AIA's personal accident products into a "PA product summary". The summary includes product development history, product features and key benefit items, and claims required documents, for your quick reference and a clearer understanding of the differences among products.

The "Personal Accident Product Summary" is for AIA internal use only. You MUST NOT disseminate, distribute, or circulate such document to any third party (including but not limited to customers or potential customers). You MUST NOT used such document in any other manner or purpose, including for sales presentation or illustration or like purposes. All staff and agents should login to Product Library to download the summary (Bilingual) for your reference. Location as follow: *Product Library > Useful Information > Product Features – Applicable Product List > Personal Accident Product Summary 20260430*



Please convery the above message to your fellow agents. Thank you for your attention. Should you have any queries, please enquire by using Chatbot in iEngage/ PES.

Best regards,

Toby Wong
Head of Products

Sheila Lui
Head of Claims

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