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AIA Hong Kong
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183 Electric Road
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Memo

Attn:	All EDD & Honourable Advisors / EDDs / PSDDs / SDDs / DDs / MICs / Agency Leaders / Financial Planners (Hong Kong)	From:	Victor Man
Copy:	Mr. Alger Fung / Ms. Amelie Shen / Ms. Amy Chan / Mr. Louie Ho / All Department Heads / ABDD Executives / CSBD Agency Executives / IVS Executives / Contact Centre	Dept:	Corporate Solutions
Date:	17 March 2026	Total pages:	4

Subject: **(A260342) 有關透過滙豐銀行自動櫃員機繳交強積金供款之安排更新**
Update on MPF Contribution Arrangements via HSBC ATMs

於 2026 年 3 月 21 日起，透過滙豐銀行自動櫃員機繳交強積金供款的付款方式將有重要更新。我們已於**2026 年 3 月 11 日起透過電郵及電子通知形式向參與僱主發出通知**。有關通知內容，請參閱下表。

更新
自 2026 年 3 月 21 日起，目前用於匯豐銀行自動櫃員機繳費服務的AIA供款帳戶號碼及帳單類別「03」將停止使用。為確保付款能正確處理，**請使用新的賬單類別「06」，並配合以下其中一個供款帳單號碼**： • 「**強積金供款帳單號碼**」（即BLD+16位數字）可在由「積金易」平台發出的「付款結算書」找到;或 • 積金易「**提交參考編號**」（即RSD+16位數字）會在完成供款提交後顯示，或可稍後於「積金易」平台的「管理供款」>「作出供款」中查閱。 16位數的帳單號碼由「積金易」平台每月提供，並會因薪酬組別及供款週期而有所不同。

重要提示
1. **請勿重複使用過往月份的供款帳單號碼**，因每月的供款帳單號碼均具時效性，並專屬於特定的供款期。 2. **如未能找到供款帳單號碼，或希望在收到帳單前提交供款資料**： • 可透過「積金易」平台於網上建立帳單或直接提交紙本供款結算書。 • 付款時請**準確填寫供款帳單號碼**。請參閱「積金易」平台以了解詳情。

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更新的繳費服務指示（透過滙豐銀行自動櫃員機繳款）
透過本港任何貼有「繳費服務」標誌的滙豐銀行/恒生銀行的自動櫃員機（只適用於滙豐銀行戶口持有人），使用提款卡繳款。 於自動櫃員機的螢幕上： 1. 選擇「繳付賬單」服務 2. 「商戶名稱」選擇「友邦強積金」 3. **「帳單類別」選擇「06」強積金供款** 4. **「供款帳戶編號」輸入「強積金供款帳單號碼」（16位數字，毋須輸入英文字母）或積金易「提交參考編號」（16位數字，毋須輸入英文字母），若未能提供相關資料，供款將會被延誤或無法處理** 5. 輸入繳付金額 6. 完成後把付款確認通知上載於積金易平台作為證明文件

其他資訊
• 有關其他供款的付款方式，請參閱積金易網站上的詳細付款指引：「積金易」付款方式 – AIA • 如欲了解更多資訊，請瀏覽「積金易」網頁。 • 如有任何查詢，歡迎致電僱主熱線 **2100 1888** 或「積金易」客戶服務熱線 **183 2622**。

如有任何查詢，歡迎與負責 貴區之企業業務營業拓展部同事聯絡或致電 AIA 企業業務熱線 (852) 2100 1828。

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Effective 21 March 2026, there will be an important update regarding payment method for making MPF contributions by HSBC Bank Automated Teller Machines (ATMs) Bill Payment Service. We have issued notifications to participating employers via email and eAlert starting from 11 March 2026. For the content of the notification, please refer to the table below for details.

Update

Effective from 21 March 2026, the AIA Contribution Account Number and bill type "03" for HSBC Bank ATMs Bill Payment Service will be discontinued. To ensure payments will be processed correctly, please use the new bill type "06" along with one of the following Bill Reference Numbers:

- MPF Contribution Bill No. (i.e., BLD+16 digits), available in the Remittance Statement issued by the eMPF Platform; or
- Submission Reference No. (i.e., RSD+16 digits) shown after submitting contributions or under "Manage Contribution" > "Make Contribution" on the eMPF Platform

These 16-digit Bill Reference Numbers are generated monthly by the eMPF Platform and vary by payroll group and frequency.

Key Reminders

1. Do not reuse the Bill Reference Numbers from previous months. Each number is time-sensitive and specific to a contribution period.
2. If no Bill Reference Number is available or contributions need to be submitted early:
   - Create a bill online via the eMPF Platform or submit a paper remittance statement.
   - Ensure the correct Bill Reference Number is quoted when making payments. Please refer to the eMPF Platform for details.

Updated Payment Instructions (HSBC Bank ATMs)

Make contribution payment by ATM card at any of the HSBC/Hang Seng Bank ATMs (applicable to HSBC bank account holders only) with "Bill Payment" signage.

On the screen of ATM:

1. Select "Bill Payment Service"
2. "Merchant Name" select "AIA MPF"
3. "Bill Type" select "06" MPF Payment
4. "Contribution Account No." enter "MPF Contribution Bill No." (16 digits, excluding the English letters) or eMPF "Submission Reference No." (16 digits, excluding the English letters), failure to provide such information may result in delay or our inability to process the contribution
5. Input the payment amount
6. Please upload the payment confirmation to the eMPF Platform as a supporting document

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[AIA – INTERNAL]

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Other Information
• For other payment instructions, please refer to the eMPF website: eMPF Payment Methods – AIA for details. • For further information, please visit the eMPF website. • For any questions, please contact Employer Hotline at 2100 1888 or the eMPF Customer Service Hotline at 183 2622.

If you have any enquiries, please contact your designated CSBD Agency Executives or call AIA Corporate Solutions Hotline at (852) 2100 1828.

Yours faithfully,



Victor Man
Head of CS Business Development
Agency Distribution, Corporate Solutions

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