友邦香港
香港北角電氣道 183 號
友邦廣場 12 樓

AIA Hong Kong
12/F, AIA Tower
183 Electric Road
North Point
Hong Kong

Memo

Attn:	All EDD & Honourable Advisors / EDDs / PSDDs / SDDs / DDs / MICs / Agency Leaders / Financial Planners (Hong Kong)	From:	Victor Man
Copy:	Mr. Alger Fung / Ms. Amelie Shen / Ms. Amy Chan / Mr. Louie Ho / All Department Heads / ABDD Executives / CSBD Agency Executives / IVS Executives / Contact Centre	Dept:	Corporate Solutions
Date:	5 February 2026	Total pages:	2

Subject **(A260229) 重要通告：遞交強積金個人賬戶開戶及轉移資產申請之更新**
Important Notice: Update on MPF Personal Account Enrolment and Asset Transfer Request Submission

隨著 AIA 於 2025 年正式加入「積金易」平台，我們一同邁向強積金數碼化管理新時代！透過「積金易」平台遞交開戶及資產轉移申請，便可為客戶**更「快」、更「易」**成功完成處理！

同時，鑑於早前有不法分子以仿真度極高的偽造智能身份證冒充計劃成員，並以電子身份認證（eKYC）於「積金易」平台註冊賬戶，為進一步優化網絡保安，我們接獲積金易平台有限公司通知，**即時全面停止接收簽名核實文件表格（SV form）**。如資產轉移申請表上的簽名與積金易平台紀錄不符，有關轉移申請將會被拒絕。

有見及此，為減低轉移申請被拒的機會，**由 2026 年 2 月 14 日起，我們將終止 MPF iPoS 之個人賬戶開戶及資產轉移申請功能**。我們強烈建議營業同事**透過「積金易」平台遞交個人賬戶開戶及資產轉移申請**確保文件能順暢及時處理。請留意，營業員同事仍需要為該申請遞交**友邦強積金客戶聲明及同意書至企業業務**，以完成整個申請程序並獲得相應佣金。相關文件遞交詳情如下：

個人帳戶開戶及資產轉移申請遞交方法	**友邦強積金客戶聲明及同意書遞交詳情**	
「積金易」電子平台	**下載路徑：** eAC > 強積金 > 下載 > 表格	**遞交方法：** 請遞交至**香港九龍太子道東 712 號友邦九龍金融中心 8 樓**，或電郵至 **mpfconsent@aia.com**。

注意：營業同事從事強積金銷售及推廣活動及提供有關強積金計劃意見時，必須協助客戶填選友邦強積金客戶聲明及同意書，提供主事及附屬中介人資料、公司名片及推銷資料，並需要向客戶解釋與公司、產品、基金、收費、服務，基金風險級別等之相關事項。

如有任何查詢，歡迎與負責 貴區之企業業務營業拓展部同事聯絡。

「AIA」、「友邦」或「友邦香港」是指友邦保險（國際）有限公司（於百慕達註冊成立之有限公司）。
"AIA" or "AIA Hong Kong" herein refers to AIA International Limited (Incorporated in Bermuda with limited liability).

[AIA - INTERNAL]

友邦香港
香港北角電氣道 183 號
友邦廣場 12 樓

AIA Hong Kong
12/F, AIA Tower
183 Electric Road
North Point
Hong Kong

Memo

With AIA officially onboarding to the eMPF Platform in 2025, we are collectively stepping into a new era of digital MPF management! Submitting account enrolment and asset transfer request through the eMPF Platform allows customers to successfully complete the process "FASTER" and "EASIER"!

In light of a recent incident in which perpetrators used high-quality forged smart identity cards to impersonate scheme members and registering eMPF account using "electronic Know Your Customer (eKYC)", we have been notified by the eMPF Platform Company Limited to immediately cease accepting forms for Signature Verification Document (SV form) to further optimize network security. If the signature on the asset transfer request form does not match the eMPF Platform records, the transfer request will be rejected.

In view of this, to reduce the chance of transfer application rejection, effective 14 February 2026, we will discontinue the functions of Personal Account (PA) enrolment and asset transfer request on MPF iPoS. We strongly recommend Financial Planners to submit the PA opening and asset transfers requests through eMPF Platform to ensure smooth and timely documents processing. Please be reminded that Financial Planners are still required to submit the AIA MPF Customer Declaration and Consent Form to Corporate Solutions to complete the request and receive the corresponding commission. Details regarding the required documents are as follows:

PA enrolment and asset transfer request Submission Channel	Submission Details of AIA MPF Customer Declaration and Consent Form	
eMPF Platform	**Download Path:** eAC > MPF > Download > Form	**Submission Channel:** Please submit to 8/F, AIA Kowloon Financial Centre, 712 Prince Edward Road East, Kowloon, Hong Kong, or email to mpfconsent@aia.com.

Important Note: When Financial Planners conduct MPF sales and promotion activities and provide advice on MPF schemes, they must assist customers in completing the AIA MPF Customer Declaration and Consent Form, provide information on the principal and affiliated intermediaries, business card and promotional materials, and explain to customers on matters related to the company, products, funds, fees, services, fund risk levels, etc.

If you have any questions, please contact your designated CSBD Agency Executives.

Yours faithfully,

Victor Man
Head of CS Business Development
Agency Distribution, Corporate Solutions

「AIA」、「友邦」或「友邦香港」是指友邦保險（國際）有限公司（於百慕達註冊成立之有限公司）。
"AIA" or "AIA Hong Kong" herein refers to AIA International Limited (Incorporated in Bermuda with limited liability).

[AIA - INTERNAL]