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Memo

Attn.:	All EDD & Honorable Advisors / EDDs / PSDDs / SDDs / DDs / MICs / Agency Leaders / Financial Planners (Hong Kong and Macau)	**From:**	Toby Wong Sheila Lui
Copy:	Mr. Alger Fung / Ms. Amy Chan / Ms. Alice Liang/ Ms. Melissa Wong / Mr. Louie Ho / Mr. Chris Lau/ All Department Heads / Heads of Agency Division/ BPs / Call Centre	**Dept.:**	Product Innovation, Development & Delivery Department Claims, Operations
Date:	10 October, 2025	**Total pages:**	1 page

Subject: **A251045**

2025 危疾產品摘要
2025 Critical Illness Product Summary

適切回應客戶需要，全賴財務策劃顧問團隊在前線的專業和努力。作為您的後勤支援，我們特意整合了友邦危疾產品資訊成「危疾產品摘要」。摘要內容包括產品特點、常見理賠疾病的定義，及所需理賠文件，務求助團隊們快速查閱並了解產品的箇中差異。

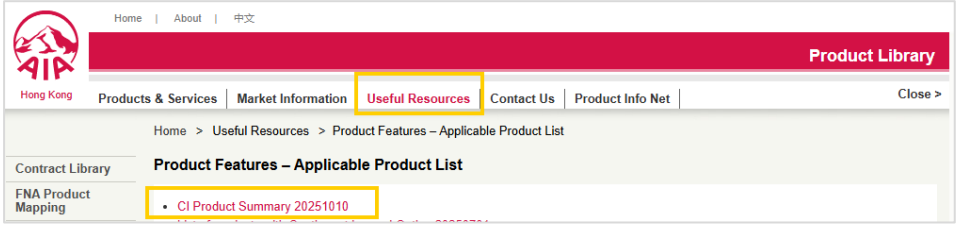
該「危疾產品摘要」只供 AIA 內部使用，並不能傳播、分發或散佈予友邦以外的任何第三方。各同事請登入產品資料庫下載該摘要（中英雙語）以作參考。位置如下：*產品資料庫* > *常用資料* > *產品特點 – 適用產品列表* > *危疾產品摘要 20251010*



請將以上訊息傳達予屬下的營業同事，多謝合作！如有任何查詢，請經 iEngage/PES 使用進行查詢。

The professionalism and dedication demonstrated by our frontline financial planners have always been key to meeting our customers' needs. To support you, we have consolidated information on AIA's critical illness products into a "CI product summary". The summary includes Product features, Top claimed disease definitions and claims required documents, for your quick reference and a clearer understanding of the differences among products.

The "CI product summary" is for AIA internal use only. You MUST NOT disseminate, distribute, or circulate such document. All staff and agents should login to Product Library to download the summary (Bilingual) for your reference. Location as follow: *Product Library* > *Useful Information* > *Product Features – Applicable Product List* > *CI Product Summary 20251010*



Please convery the above message to your fellow agents. Thank you for your attention. Should you have any queries, please enquire by using Chatbot in iEngage/ PES.

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Best regards,

Toby Wong
Head of Products

Sheila Lui
Head of Claims

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