AIA

12/F, AIA Tower
183 Electric Road,
North Point, Hong Kong
T: (852) 2881 3333

AIA.COM.HK

12 June, 2024

LI WAI LING
FLAT B 10/F
HING TAT MANSION
337 NGAU TAU KOK RD
KWUN TONG
KOWLOON

Claim Ref:	CLM202410141027
Claim Type:	Medical
Policy No:	B612408320
Insured:	CHEUNG KAN HING

Dear Ms Li,

We hope you are doing well.

We have completed your claim and the claim payment details are enclosed for your reference.

We hope you understand that the Part II of the Claim Form has to be completed by your attending physician / surgeon. As a gesture of goodwill, we agree to waive this requirement for this claim. For future claims, please submit a completed claim form. Our decision to pay this claim does not set a precedent for any further claims you may make of a similar nature.

Accordingly, a payment of HKD 1755.00 will be credited to your designated bank account via the e-BankIn service.

At AIA, we are committed to helping you live healthier, longer, better lives. We strive to understand your needs and to provide the right insurance solutions for you and your family at each stage of your life.

If you have any questions regarding this letter, please contact your AIA Financial Planner HO KAR LEE on 39712200 or the AIA Customer Hotline on 22328888 at your convenience. We are always ready to help.

Thank you for choosing AIA as your trusted life and health insurance partner.

Yours faithfully

James Tang
Director, Claims

Encl
cc: CHAMP ARCTERYZ LL (8Y) HO KAR LEE

(A7REN)(023)(CLEPC)(CLM001)

Remarks:
1: Did you know that you could learn about the status of claim faster through the AIA Connect app? You can use AIA Connect to check the status of claims and review your coverage. AIA Connect is available in both the Apple App Store and on Google Play, download it now to keep up to date!

PTA001072.0323/PH50

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友邦

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電話：(852) 2881 3333

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索償參考編號： CLM202410141027
索償類別： 醫療
保單號碼： B612408320
受保人： CHEUNG KAN HING

親愛的客戶 ：

我們已完成您的索償申請，現附上賠償詳情以供參考。

我們希望您能理解，賠償申請表的第二部份必須由主診醫生 / 手術醫生填寫。基於以客為尊的服務宗旨，我們就是次索償申請特別豁免了此項要求。往後之索償申請，請您遞交資料齊全的賠償申請表。我們澄清本公司就此醫療賠償的決定並不構成您將來類似索償的先例。

您的賠償款項1755.00港元將透過電子入賬服務存入您的指定銀行戶口。

我們將竭盡所能幫您活出一個『健康長久好生活』。我們希望能繼續為您及您摯愛的家人提供各種專業保險服務，協助您成就人生中各個階段的目標。

如對本函有任何疑問，歡迎致電39712200與您的友邦財務策劃顧問HO KAR LEE聯絡，或致電友邦客戶熱線22328888。我們隨時樂意為您服務。

我們誠意感謝您選擇友邦保險公司作為您值得信賴的人壽和健康保險夥伴。

祝一切安好!

鄧伯詢

賠償部總監
鄧伯詢 謹啟

2024年06月12日

連附件
副本致： CHAMP ARCTERYZ LL (8Y) HO KAR LEE
(A7REN)(023)(CLEPC)(CLM001)

注釋
1：您可否知道通過[友聯繫](AIA Connect) 應用程序可以更快地了解索賠的狀態？您可以使用[友聯繫]查看您的索償狀況和保障範圍。[友聯繫]可在Apple App Store和Google Play上使用，請即下載！

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Date	日期	12 June, 2024
Policy No.	保單號碼	B612408320
Area Code	地區代碼	8Y
Agent	營業員	HO KAR LEE
Agency	營業組別	CHAMP ARCTERYZ LL (8Y)
Insured	受保人	CHEUNG KAN HING
Accident Date	意外日期	
Date of service/admission	醫療服務/入院日期	24 April, 2024

Claim Settlement Advice 賠償結果通知書

Description 項目	Day/Call 日數/次數	Claim Amount 索賠金額(HK$)	Settle Amount 賠償金額(HK$)
SUPER GOOD HEALTH MEDICAL PLAN - STANDARD			
特級健康之寶醫療保障計劃-標準計劃			
Hospital Daily Room & Board Benefit			
病房及膳食費	14	1680.00	1680.00
Miscellaneous Hospital Expenses Benefit			
住院雜費		75.00	75.00
Subtotal 小結			1755.00
Total 總數			1755.00
Equivalent to 以港元計算: HK$ 1755.00			
Remarks 註:			
1. WAIVE PART II FOR ADMISSION 4/24/24-5/4/24			
& 5/6/24-5/8/24			

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