旅遊賠償
Travel Claims

藍十字 BlueCross

航班延誤/取消

Flight Delay / Cancel

申請賠償

16/7/2024 申請

原計劃是從上海乘搭飛機航班東方航空　MU5359 (订单 : 32XXXXXXXXX) 由上海飛至深圳再乘搭皇崗巴士回香港，但因天氣關係該航班取消　所以我改租私家車由上海開始深圳再搭地鐵趕回香港

租車 订单 : 32623114645
租車費 RMB$147+56
高速橋費 RMB250.29+377
油費 $457.27+464.96
總數 : RMB$1,752.52

23/7/2024 賠償 實收 RMB1,041.52 = HK$1,122.76

「智」易Claims - 旅遊保險

申請賠償

1. 輸入 → 2. 上傳 → 3. 確認

索償人姓名	Ho Kar Lee
選擇聯絡資料	與保單相同

事件詳情

事件發生日期	01/07/2024		
旅程時段	由 27/06/2024	至	02/07/2024
事件發生地點	上海		
事件詳細經過	原計劃是從上海乘搭飛機航班東方航空MU5359 (订单 : 32866181831) 由上海飛至深圳再乘搭皇崗巴士回香港，但因天氣關係該航班取消 所以我改租私家車由上海開始深圳再搭地鐵趕回香港 租車订单 : 32623114645 租車費 RMB$147+56 高速橋費 RMB250.29+377 油費 $457.27+464.96 總數: RMB$1,752.52 = HK$1,885.24		

Print Date : 23 JUL 2024

賠償結果

CLAIM ADJUSTMENT REPORT

Policy No. : TA
Policy Holder : Ho
Claim No. : C
Payment No. : 0
Date of Incident : 01 JUL 2024

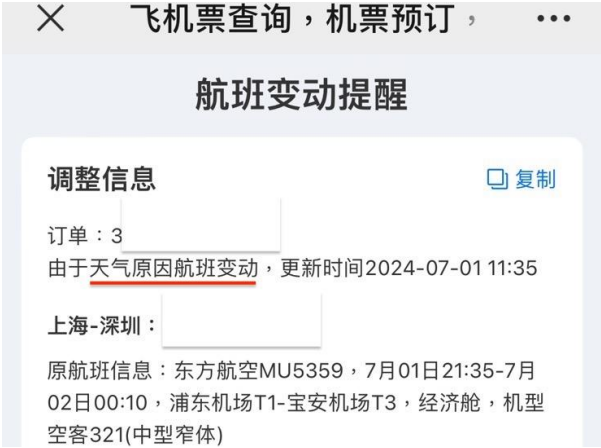
Description : RF

The amount of HKD ******1,122.76 is autopaid into claimant's bank account in full and final settlement of claimant's claim in respect of the captioned

Item	Amount(HKD)	Remarks
Curtailment of Trip	0.00	
Re-routing	1,122.76	
Travel Delay	0.00	
	1,122.76	

Remarks:
Claim assessment:
RR: CNY1752.52-CNY711(refund) = CNY1041.52@1.07800=HKD1122.76

所需證明文件









訊息
今天 09:00

【耀东方租车】尊敬的用户您好，您使用的粤L671EW车牌号的车辆在2024-07-02 21:23由江西省江西鹰潭南站至广东省广东布龙站，扣费377.00元，您可在24小时内前往耀东方微信/支付宝小程序进行支付，若未支付，我们将从您的账户直接扣款。如有任何问题，可致电24小时客服热线：400-111-6608!

保障範圍表

由於 航空公司 已退費 機票 HK$711

所以只能申請 旅程延誤保障 中的 ***額外旅遊費用*** 保障

Schedule of Benefits – Travel Smart (Annual Cover) 保障項目表 - 智在遊（全年保障）

Benefit Item 保障項目	Maximum Limit per Insured Person per Journey 每名受保人每次旅程之最高賠償額（HK$）	
	Premier Plan 尊尚計劃	Select Plan 智選計劃
Basic Benefits 基本保障		
1. Medical Expenses Benefit[1] 醫療費用保障 *(inclusive of 包括 1.1, 1.2 and 及 1.3)*	**1,200,000**	**600,000**
1.1 Medical Expenses during the Journey 旅程期間醫療費用 Sub-limit for Room and Board per day 住院房間及膳食費用每天限額	1,200,000 3,000	600,000 3,000
1.2 Follow-up Medical Expenses in Hong Kong 回港覆診費用 Sub-limit for Chinese Medicine Practitioner Treatment Expenses 中醫治療費用限額 Up to 1 visit per day 每天限額 1 次	120,000 3,000 200 per visit 每次	60,000 3,000
1.3 Trauma Counselling 創傷輔導 Up to 1 visit per day 每天限額 1 次	20,000 2,000 per visit 每次	20,000
2. Overseas Hospital or Quarantine Cash Allowance Benefit 海外住院或隔離現金津貼保障 *(2.1 or 或 2.2)*		
2.1 Overseas Hospital Cash Allowance 海外住院現金津貼 Limit per day 每天限額	**12,000** 500	**5,000** 500
2.2 Compulsory Quarantine Cash Allowance 強制隔離現金津貼 Limit per day 每天限額	**10,000** 500	**10,000** 500
3. 24-hour Worldwide Emergency Aid 24 小時全球緊急援助		
3.1 Emergency Evacuation[2] 緊急運送[2]	**Unlimited 不設上限**	
3.2 Repatriation to the Place of Origin[2] 送返起係地點[2]	**Unlimited 不設上限**	
3.3 Hospital Deposit Guarantee[2] 入院按金保證[2]	**40,000**	**40,000**
3.4 Additional Costs of Travel and Accommodation (including Caring Visit) 額外交通及住宿費用（包括親屬探望）	**50,000**	**20,000**
3.5 Return of Unattended Dependent Children 缺乏照顧子女護送	**40,000**	**20,000**
3.6 Repatriation of Mortal Remains[2] 遺體運返[2]	**Unlimited 不設上限**	
3.7 Compassionate Payment on Death 身故恩恤金	**20,000**	**10,000**
3.8 Referral Services 轉介服務	**Included 適用**	
4. Personal Accident Benefit[3] 個人意外保障[3]	**As stated in the Policy Schedule 於保單資料頁內列明**	
5. Major Burns Benefit 嚴重燒傷保障	**300,000**	**100,000**
6. Trip Cancellation Benefit 旅程取消保障	**50,000**	**10,000**
7. Trip Interruption Benefit 旅程阻礙保障 *(inclusive of 包括 7.1, 7.2, 7.3, 7.4 and 及 7.5)*	**50,000**	**25,000**
7.1 Trip Curtailment 縮短旅程	50,000	25,000
7.2 Re-routing 行程改道 Sub-limit for additional accommodation expenses per day 額外住宿費用每天限額	10,000 2,000	2,500 2,000
7.3 Cancellation of Local Tour 當地旅遊團取消	5,000	2,500
7.4 Overbooking 超額訂票	10,000	2,500
7.5 Special Allowance – Closure of Designated Service Providers 特別津貼 – 指定服務提供者倒閉	2,000	2,000
8. Travel Delay Benefit 旅程延誤保障 *(8.1, 8.2 or 或 8.3)*		
8.1 Cash Allowance 現金津貼 Limit for each period of 6 consecutive hours of delay 每連續 6 小時延誤限額	**1,500** 300	**900** 300
8.2 Additional Travel Expenses 額外旅遊費用 a) Public Conveyance Expenses for Delayed Departure 公共交通費用 – 延誤啟程 b) Overseas Accommodation Cost 海外住宿費用	**10,000** **3,000**	**2,500** **2,000**
8.3 Cancellation of Journey 取消旅程	**3,000**	**3,000**
9. Baggage Delay Benefit 行李延誤保障	**1,000**	**500**
10. Baggage Benefit 行李保障	**20,000**	**10,000**
- Sports equipment 運動用品 (Sub-limit per article or per pair or per set 每件／每對／每套限額)	5,000	3,000
- Mobile Phone 手提電話 (Sub-limit per article or per pair or per set 每件／每對／每套限額) (Up to 1 Mobile Phone per Period of Insurance 每個受保期只限 1 部手提電話)	3,000	1,000
- Laptop computer 手提電腦 (Sub-limit per Journey 每次旅程限額)	6,000	4,000
- Business sample 商業樣本 (Sub-limit per Journey 每次旅程限額)	3,000	2,000
- Other baggage 其他行李 (Sub-limit per article or per pair or per set 每件／每對／每套限額)	3,000	2,000
11. Loss of Travel Documents Benefit 旅行證件遺失保障 Sub-limit for additional transportation and accommodation expenses per day 額外交通及住宿費用每天限額	**30,000** 2,000	**10,000** 1,000
12. Personal Money Benefit[4] 個人錢財保障[4]	**3,000**	**2,000**
13. Loss of Home Contents Benefit 家居物品損失保障 Sub-limit per article or per pair or per set 每件／每對／每套限額	**30,000** 5,000	**5,000** 2,000
14. Personal Liability Benefit 個人責任保障	**2,000,000**	**1,000,000**
15. Credit Card Protection Benefit 信用卡保障	**30,000**	**15,000**
16. Golfer Benefit 高爾夫球保障	**5,000**	**3,000**
16.1 Hole in One Benefit 一桿入洞保障	3,000	1,000
16.2 Prepaid Booking for Golf Course or Tuition 預繳高爾夫球場地或課程費用	5,000	3,000
17. Rental Vehicle Excess Protection Benefit 租車自負額保障	**5,000**	**3,000**